

Report to: East Sussex Health Overview and Scrutiny Committee (HOSC)

Date of meeting: 30 June 2016

By: Assistant Chief Executive

Title: East Sussex Healthcare NHS Trust (ESHT) Quality Improvement Plan (QIP)

Purpose: To consider the response by ESHT to HOSC's report on the Trust's QIP

RECOMMENDATIONS

- 1) to consider and comment on the attached response from ESHT; and**
 - 2) to agree future updates on specific areas of ESHT's quality improvement programme.**
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1. Background

- 1.1. In July 2015, The Care Quality Commission (CQC) rated East Sussex Healthcare NHS Trust (ESHT) as 'inadequate' following a second inspection of the Trust. As a result, ESHT was placed in special measures by the NHS Trust Development Authority (TDA).
- 1.2. As part of the special measures, the TDA – now NHS Improvement – required ESHT to produce a Quality Improvement Plan (QIP) that detailed the sustainable improvements ESHT's new leadership team would make to the Trust in order to ensure it got out of special measures.
- 1.3. HOSC agreed to establish a Review Board to examine ESHT's proposed quality improvement planning. The Review Board looked at the leadership and culture at ESHT and, in five sub-committees, visited each of the five service areas rated as inadequate: health records, maternity, outpatients, pharmacy, and surgery.
- 1.4. HOSC endorsed the Review Board's report at its 24 March 2016 meeting and referred it to NHS Improvement and the CQC for consideration. At the same time, ESHT's new leadership team welcomed the report and agreed to respond formally to its recommendations at HOSC's next meeting on 30 June 2016.

2. Supporting information

- 2.1. The attached **appendix 1** contains ESHT's formal response to HOSC's report. HOSC's report can be viewed on the [East Sussex County Council website](#).
- 2.2. ESHT's response aims to provide assurance to HOSC that it is acting upon the recommendations made by the Committee.
- 2.3. ESHT's new leadership team says that it has developed a clear programme of quality improvement and is determined to learn lessons that enable it to restore the standards and reputation of the organisation. ESHT's leadership team looks forward to reporting back to HOSC as this work progresses.
- 2.4. As part of the special measures process, ESHT also agreed to work collaboratively with Healthwatch East Sussex on a series of projects linked to the ESHT improvement plan aimed at strengthening ESHT's patient and public engagement and promoting a culture of continuing quality service improvement.
- 2.5. Healthwatch has provided HOSC with a summary of this work with ESHT which is attached as **appendix 2**. Healthwatch will attend the HOSC meeting to present its findings. Their full reports will be available on the [Healthwatch East Sussex website](#) by 30 June.

3. Conclusion and reasons for recommendations

3.1. ESHT has now formally responded to HOSC's report, setting out how it is progressing against each of the nine recommendations.

3.2. HOSC is recommended to consider and comment on ESHT's response, and take this opportunity to agree dates for any future updates on specific areas of ESHT's quality improvement programme.

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